EMCORE SatCom Product Notice

February 17, 2019

Dear Valued Customer:

Recently, it has come to Emcore’s attention that due to a component selection issue on certain PCBA Boards, EMCORE has identified behavior of certain SatCom products that can affect the unit’s communication protocol. Customers should contact EMCORE in case issues related to the system’s communication involving the NMS card are observed.

Customers who may be experiencing any issues in communication with the NMS card or any other issue they may observe, should contact Emcore to get assistance in resolving any of these issues. EMCORE will assist with the identification of potential issues for each product.

If you have any questions, please contact Customer Service or me:

Steve Vega: 1-626-293-3744  Steve_Vega@Emcore.com
Sharon Chan: 1-626-293-3492  Sharon_Chan@emcore.com

David Wojciechowski: 1-626-293-3715  Davewojo@Emcore.com

Sincerely,

Dave Wojciechowski
davewojo@emcore.com
626-293-3715